



CODE OF CONDUCT

Let's work together to ensure food is accessible to everyone in our city

Respect our service

- It is our responsibility to provide kind and efficient service. Please move along once you have received your food to make space for others
- Please respect and follow appointment times to make sure we can operate smoothly and provide everyone the excellent service they deserve
- Follow Calgary Food Bank policies, guidelines, and procedures

Respect others

- Please be respectful and considerate of others
- Follow the directions of staff and security personnel

The following may result in loss of access to Calgary Food Bank services including:

- Abuse, discrimination, or harassment of any kind towards others
- Substance use
- Illegal activity
- Carrying or using a weapon
- Damaging or stealing Calgary Food Bank property
- Unauthorized video or photography

Our Values

- We do what we say we will do
- We value open and honest communication
- We care about people
- We have each other's backs
- We are resourceful